

Peter Fristedt – CV



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Born: 1960

Peter is a requirement analyst, writer, educator and communicator who always finds himself somewhere between man and machine.

2017-2019 Requirements Analyst (certified) — Telia Company

Multiple projects and initiatives.

- GDPR (General Data Protection Regulation)
 - requirements, tools and guidelines in an implementation project at IT
 - building, managing and maintaining IT common data attributes library
 - requirements for managing unstructured data including life cycle management of documents
 - requirements for a solution to support privacy management
- Interviewing legal experts, IT systems responsible and other key persons, documenting requirements in different forms, for example, UML 2.0, user stories, process maps etc.
- Developing and maintaining Excel templates for Data Protection Impact Assessment and for Test Data Risk Assessment.
- Producing documents and instructions.

2016-2017 Requirements Analyst — SEB Bank, IT Development

- Requirement expert in a project for digital onboarding of retail customers.
- Interviewing business representatives and people from compliance, security and lawyers etc. Working out requirements, user stories and test cases, working in close co-operation with developers and testers.

2014-2016 Scrum Master (certified) — SEB Bank, IT Development

- Certified Scrum Master for a team of six developers.
- Planning, following up, removing impediments, reporting. Conducting daily stand-up's, demos and retrospectives.

2014-2017 Applications responsible for HCL Connections collaboration tool — SEB Bank, IT Development

- Responsible for the application to my counterpart on the business side.
- Together with Procurement, I procured operations services.
- Ensuring that the application delivers what is requested, working in close cooperation with a Service Delivery Responsible and IT operations specialist, both in-house and external.
- Performing second line support for users, investigating and documenting errors, communicating with third parties in-house and external.
- Planning operations and maintenance.

2006-2014 Content Management Specialist, Requirement Specialist, Writer, Investigator — SEB Bank

- Building and maintaining digital channels, internal as well as public.
- Working agile, performing pre-studies, planning, analysing needs and structuring content. Suggesting solutions, building web sites and other channels. Procured and implemented a new streaming video solution. Superuser driving change in digital communication. Certified in Agile ways of working.

2000-2006 Communication Officer — SEB Bank, IT Development

- Communications expert, In-house Trainer in communications, working with communication strategies.
- Writing news, customer communication and management letters for a SEB wholly-owned IT company, responsible for internal as well as public websites, working with communication strategies, planning and policies.

1999–2000 Trainer and Developer Microsoft Office and web — Rehn Datautbildning

1998–1999 Communications responsible — SEB Bank, IT Operations

1993-1998 User support and developer in word processing — SEB Bank, IT Services

1991-1993 Writer of banking instructions, editor — SEB Bank

1998-1991 IT support and IT asset managing — SEB Bank, Card

1987-1988 IT Coordinator — Eurocard

Certificates

- Certified Microsoft Office User Specialist, Expert level, Microsoft 1999
- Certified in Agile ways of working, Softhouse 2014
- Certified Professional Scrum Master I Assessment, Scrum.org 2014 (#174779)
- Certified Professional for Requirements Engineering, IREB 2017 (#3082)

Languages

Proficient in Swedish and fluent in English. German on a tourist level.

Trustee

Chairman or board member in all housing associations I lived in since 2002. I have also held several positions in the Swedish bankers' union, Finansförbundet.

Outside work

I'm a keen photographer and are working with video in the project A Stockholm Minute. I travel a lot and visit Berlin at least once a year. I am interested in privacy and integrity questions, in knowledge sharing and culture.

References

References are provided upon request.